

Storage Policy

This policy describes how warehouse storage is billed for freight held at our service-center warehouses.

Free Storage Period

We provide **15 calendar days of free storage** beginning on the date your freight is received at our warehouse. No storage charges accrue during this period.

When Storage Charges Begin

Storage charges begin on **day 16** following receipt. Freight that is shipped out before day 16 is not invoiced for storage.

Billing Cycle

- The **first storage invoice** is issued after your freight has been in our warehouse for more than 15 days.
- While the freight remains in our warehouse, **subsequent storage invoices are issued every 30 days** from the last invoice date.

How Charges Are Calculated

Storage is billed by **commodity**. For each commodity in your shipment we calculate two amounts:

1. **Per-unit storage charge** — the published storage rate for that commodity, multiplied by the quantity in storage.
2. **Minimum storage charge** — a per-commodity minimum that applies regardless of quantity.

You are billed the greater of the two.

Quantity is determined by commodity:

- **Broadloom carpet** — billed on actual quantity received (i.e. per square yard).
- **All other commodities** — billed per line item (i.e. per pallet).

Where This Policy Applies

Storage billing applies only at our **service-center warehouses**.

Rates

Storage rates and minimum charges vary by commodity, warehouse region, and account. Contact your account representative for the rates that apply to your shipments.